



frequently asked questions

I am a WAC member. What are my MAC privileges?

- Locker/Towel Service
- Scheduled MAC/WAC events
- Limited Group Fitness Classes as outlined on Downtown WAC Group Fitness Schedule
- "Grab and Go" food items (*credit card purchases only*)
- Women's Swimming Pool
- Men's Swimming Pool
- As available: Basketball, Racquetball, Squash

What are the restrictions?

- Cardio and Weight Rooms
- Dining and Lounges
- MAC programmed basketball/racquetball leagues, MAC group fitness and pool classes

When can I begin taking advantage of my MAC privileges?

- Beginning May 1, 2010.

What do I need to bring with me to use the MAC?

- Your WAC membership card.

I understand there is an exclusive upgrade option to a MAC Social Membership; what are the benefits?

- Full Dining/Lounge Privileges
- Downtown Shuttle Service
- Privileges at premier City Clubs across the country including statewide golf clubs
- Excludes cardio/weight rooms, leagues and MAC group fitness classes
- Access to private Meeting and Hotel Rooms
- Valet parking (\$1/hr.) with offsite privileges
- All MAC Business and Social Events

How will I know which social events/activities are available to me if I am not a MAC Social Member?

- WAC Magazine
- In-club event calendars
- Website www.thewac.com/mac
- Email communication (*please confirm your email address with WAC Member Services Staff*)

How do I schedule a tour if I'm interested?

- Contact Julie Frinzi, MAC Marketing Director at 414.273.4121 or Bonnie Boldt-Randle, MAC Membership Coordinator at 414.273.4110

How/where do I enroll in a MAC Social Membership?

- Schedule an appointment with Member Services at any WAC location to complete a MAC Social Membership Proposal form and WAC Add-On Form

What should I bring with me and how long will it take?

- Billing information (*Visa, MC, Discover, or EFT – bank routing and account # for electronic funds transfer from checking/savings*)
- Time needed to complete two (2) forms

What if I want to join mid-month?

- All MAC social memberships commence at the beginning of a month

I currently pay my membership dues every 6 or 12 months. Will I have to pay my MAC dues the same way?

- Yes; payment will coincide with WAC billing

How do I pay for any MAC usage charges like dining and events?

- You will be billed on a MAC account

How/when will I get my MAC Social membership card?

- Upon successful enrollment (1-3 days processing), you will be notified and your membership packet/card will be available for pick up at the MAC Front Desk.

What if I want to use the club before I receive my card?

- Present your copy of completed paperwork to check in at Front Desk.

How do I make changes to my MAC Social membership?

- Changes must be received by the 25th of the month to be effective for the next month.
- All changes will be handled by Melissa Lenz in WAC Business Office: 414-328-2641x126

Where do I park and what are the fees?

- MAC parking lot Valet Service; \$1 per hour; gratuity suggested, but optional
- MAC Social members may take advantage of MAC valet parking (\$1/hour) for offsite activities

Is there a dress code?

- Yes
- General Guidelines: Business/Professional casual attire in all general common areas and, on a seasonal basis, appropriate shorts
- Prohibited in general common areas: t-shirts, trading jackets, caps, hats, athletic clothes, cut-offs, inappropriate jeans and tattered clothing.

Is there a Cell Phone policy?

- Yes, members are asked to turn their phones to "vibrate" and return calls only in the hallways and lobby areas in the Club.

Can I bring a guest? Is there a guest fee?

- Yes, if you hold a MAC Social Membership. MAC Socials may bring guests to the areas of the club that their membership entitles them to. There is a \$13/day Guest Fee for MAC social guests using the swimming pools, racquet courts, or gymnasium and the same guest may only come once a month.
- WAC Regular Members may not bring guests to the MAC

For contact information and more details on MAC hours of operation, programs, activities, and amenities visit: www.macwi.org